

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**



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Order Instituting Rulemaking Regarding Policies,
Procedures and Rules for the Low Income Energy
Efficiency Programs of California's Energy Utilities.

R. 07-01-042
(Filed January 25, 2007)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY
(U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2007**

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October 26, 2007

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I. INTRODUCTION

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033 the California Public Utilities Commission (Commission) directs Southern California Gas Company (SoCalGas) and the other Investor Owned Utilities (IOUs)¹ to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

In Application (A.) 06-06-033 SoCalGas proposed changes to the monthly Rapid Deployment reports in an effort to streamline the reports while maintaining their value. SoCalGas, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038, the utilities' proposed changes for the monthly program reporting were approved. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

¹ The other IOUs include San Diego Gas & Electric Company, Southern California Edison Company, and Pacific Gas and Electric Company.

This ninth monthly report on SoCalGas' Low Income Assistance Programs includes actual LIEE and CARE results and expenditures through September 2007.²

II. LOW-INCOME ENERGY EFFICIENCY (LIEE)

September Results – LIEE Installations

SoCalGas processed and expensed the installation of weatherization measures in 4,487 homes for the month of September. Year-to-date, 24,059 homes have been weatherized.

The total number of appliances serviced during September was 446, which included 273 furnace repairs, 171 furnace replacements, and 2 water heater replacements. Year-to-date, 2,023 appliances have been serviced which is comprised of 1,276 furnace repairs, 738 furnace replacements, and 9 water heater replacements.

LIEE measure and appliance installations processed and expensed during the month can be found in SoCalGas' Table 2L, LIEE Measure Installations & Savings.

LIEE Leveraging and Outreach

During September, SoCalGas leveraged LIEE outreach with other SoCalGas outreach efforts at the community events discussed in the CARE Outreach & Leveraging section below. The following summarizes additional outreach events and activities conducted for SoCalGas' Low Income Assistance programs during September:

- On September 7, SoCalGas representatives attended the Ontario CARES event held in the city of Ontario. Information and literature about SoCalGas' CARE and LIEE programs was provided to those in attendance. Over 550 low-income program

² Due to the wildfires in Southern California, Chief Administrative Law Judge Angela K. Minkin, on October 22, 2007, granted SoCalGas an extension until October 26, 2007, to file its Monthly Report on Low Income Assistance Programs.

informational brochures and CARE and Medical Baseline brochures and applications were distributed.

- SoCalGas representatives attended the Celebrating Seniors event on September 12. The event, which was held in the City of San Bernardino, provided customers with information about the health and social services available in their area. SoCalGas representatives discussed the various assistance programs currently available to SoCalGas customers. Over 100 low-income program informational brochures, 100 CARE applications and 100 Medical Baseline brochures were distributed.
- On September 22, SoCalGas representatives attended the Arrowhead Regional Medical Center Fair. The event provided customers with information about the various programs and services available in their area. Over 100 CARE applications and low-income program informational brochures were distributed.

In addition to the activities described above, SoCalGas continued to distribute low-income program informational brochures to customers through its energy technicians who provide the brochures during scheduled service calls. In addition, upon the customer's request, additional program information, including CARE applications and low-income program informational brochures, are also mailed to the customer. Due to increased awareness of the low-income programs, SoCalGas continues to receive and respond to requests for CARE applications and/or low-income program informational brochures.

LIEE Authorized Funding Versus Actual Expenditures

SoCalGas' LIEE Program expenditures totaled \$2.3 million for services processed and paid during the month of September, and \$12.7 million year-to-date. An additional \$245,000 was spent on administration, for a year-to-date administration cost of \$2.5 million. Total costs year-to-date are 45% of budget (See Table 1L).

III. CALIFORNIA ALTERNATE RATES FOR ENERGY

September CARE Enrollment Results

As of September 2007, 1,291,437 residential customers were enrolled in the CARE program, which is a net increase of 13,653 customers from August 2007. During the month of September, 27,241 new CARE applications were approved, which included 360 from CARE capitation contractors and 6,904 through SoCalGas' interutility agreements (See Table 2C). SoCalGas' estimated penetration rate for the CARE program at the end of September was 73.4%. This represents a 2% increase in SoCalGas' CARE participation rate since year-end 2006.

CARE Outreach and Leveraging

In an effort to continue reaching out to our customer base, below are activities and events that occurred during September in addition to the events reported in the LIEE Leveraging and Outreach section above. Most of the events promote all of the assistance programs available to SoCalGas customers, which include CARE and LIEE:

- On September 8 through September 30, SoCalGas representatives attended the Los Angeles County Fair at the Pomona Fairplex. Information and literature about SoCalGas' low-income and assistance programs was provided to those in attendance. Over 25,000 English and Spanish low-income program informational brochures and 25,000 CARE applications were distributed.
- On September 8, SoCalGas representatives attended the Burbank Community Block Party. The event, which was organized by California State Assemblyman Paul Krekorian in association with the City of Burbank and the Boys and Girls Club of Burbank, provided information about the programs and services available to local

residents. Over 300 CARE applications and 300 English low-income program informational brochures were distributed.

- During the month of September, SoCalGas began a direct mail campaign targeting highly eligible Asian language speaking customers who are currently not enrolled in the CARE program. The purpose of the direct mail was to inform customers about the CARE program and encourage them to apply. Approximately 7,700 CARE direct mail applications were sent out.
- For the month of September, SoCalGas began a direct mail campaign targeting eligible SoCalGas customers living in Southern California Edison's service territory, excluding Los Angeles County. The purpose of the direct mail was to inform customers about the CARE program and encourage them to apply. Approximately 283,000 CARE direct mail applications were sent out.

Year-to-date SoCalGas has conducted six direct mail campaigns. Of the approximate 450,000 CARE direct mail applications that have been sent out, over 55,000 have been returned and of these over 34,000 (7.6%) have been enrolled in the CARE program.

CARE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

During September, CARE administrative expenses, including outreach, totaled \$454,000. Year-to-date SoCalGas has spent approximately \$3.3 million on administration; this is 69% of the authorized 2007 CARE administrative budget. CARE rate and Service Establishment Charge discounts through September are \$73 million; which is 60% of the projected 2007 CARE discount costs.

The comparison of actual expenses to the budgeted figures for September is provided in Table 1C.

IV. CONCLUSION

SoCalGas continues to implement its outreach efforts with the goal of providing LIEE services to as many qualified customers as possible and increasing CARE participation during PY2007.

Respectfully submitted,

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October 26, 2007

Low-Income Programs Monthly Report

	A	B
1	Table 3L - Average Bill Savings per Treated Home Southern California Gas Company September 2007	
2		
3	Year-To-Date Installations - Expensed	
4		
5	Annual kWh Savings	0
6	Annual Therm Savings	477,507
7	Lifecycle kWh Savings	0
8	Lifecycle Therm Savings	4,571,569
9	Current kWh Rate	\$ 0.11
10	Current Therm Rate	\$ 1.01
11	Number of Treated Homes	24,760
12	Average 1st Year Bill Savings / Treated Home	\$ 19.02
13	Average Lifecycle Bill Savings / Treated Home	\$ 149.18

	A	B	C	D	E	F	G
1	Table 4L - LIEE Homes Treated Southern California Gas Company September 2007						
2							
3	County	Eligible Customers			Homes Treated Year-To-Date		
4		Rural	Urban	Total	Rural	Urban	Total
5	Fresno	653	10,417	11,070	1	166	167
6	Imperial	18,657	324	18,980	166	0	166
7	Kern	32,286	9,001	41,286	271	12	283
8	Kings	17,609	29	17,638	346	0	346
9	Los Angeles	4,649	1,122,400	1,127,049	112	15,922	16,034
10	Orange	0	217,198	217,198	0	370	370
11	Riverside	40,050	187,880	227,931	180	3,134	3,314
12	San Bernardino	8,756	156,094	164,850	67	2,221	2,288
13	San Luis Obispo	28,296	230	28,526	339	1	340
14	Santa Barbara	14,951	26,516	41,467	279	178	457
15	Tulare	40,934	12,387	53,321	758	165	923
16	Ventura	6,872	49,587	56,459	12	60	72
17							
18	Total	213,711	1,792,063	2,005,775	2,531	22,229	24,760
19							
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L
Table 4C - CARE Enrollment by County - Southern California Gas Company												
1												
2	September 2007											
3	County	Estimated Eligible		Gross Enrollments		Total Participants			Penetration Rate			
4		Urban	Rural	Total	Current Month	YTD	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	10,042	638	10,680	148	1,442	8,829	536	9,365	88%	84%	88%
6	Imperial	321	17,048	17,368	161	1,506	217	10,754	10,971	68%	63%	63%
7	Kern	8,304	31,286	39,590	496	5,389	8,190	22,025	30,215	99%	70%	76%
8	Kings	29	16,376	16,405	186	1,845	15	10,344	10,359	51%	63%	63%
9	Los Angeles	959,269	4,616	963,885	15,052	134,277	737,488	5,117	742,605	77%	111%	77%
10	Orange	178,557	0	178,557	3,491	22,041	119,200	0	119,200	67%	0%	67%
11	Riverside	175,943	38,996	214,939	3,049	25,684	119,665	18,702	138,367	68%	48%	64%
12	San Bernardino	144,115	7,457	151,572	2,561	21,463	111,251	4,473	115,724	77%	60%	76%
13	San Luis Obispo	222	26,212	26,434	249	2,038	27	12,556	12,583	12%	48%	48%
14	Santa Barbara	22,476	14,043	36,519	397	3,468	11,987	10,453	22,440	53%	74%	61%
15	Tulare	12,158	39,928	52,086	806	7,719	12,933	31,130	44,063	106%	78%	85%
16	Ventura	45,296	6,505	51,800	644	6,384	30,712	4,833	35,545	68%	74%	69%
17												
18	Total	1,556,731	203,106	1,759,836	27,241	233,257	1,160,514	130,923	1,291,437	75%	64%	73%

Low-Income Programs Monthly Report

	A	B	C	D	E
1	Table 6C - CARE Participants as of Month-End Southern California Gas Company September 2007				
2	Month	Gas & Electric	Gas Only	Electric Only	Total
3	Jan-07	0	1,254,019	0	1,254,019
4	Feb-07	0	1,241,939	0	1,241,939
5	Mar-07	0	1,234,761	0	1,234,761
6	Apr-07	0	1,242,433	0	1,242,433
7	May-07	0	1,251,947	0	1,251,947
8	Jun-07	0	1,263,062	0	1,263,062
9	Jul-07	0	1,270,163	0	1,270,163
10	Aug-07	0	1,277,784	0	1,277,784
11	Sep-07	0	1,291,437	0	1,291,437
12	Oct-07				
13	Nov-07				
14	Dec-07				

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2007** on all parties identified in R.07-01-042 on the attached service list by U. S. mail and electronic mail, and by Federal Express to the Assigned Commissioner Dian M. Grueneich and Administrative Law Judge Kim Malcolm.

Dated at San Diego, California, this 26th day of October 2007.

/s/ Jenny Tjokro
Jenny Tjokro

CALIFORNIA PUBLIC UTILITIES COMMISSION

Service Lists

Proceeding: R0701042 - CPUC - PG&E, EDISON,
Filer: CPUC - PG&E, EDISON, SOCALGAS, SDG&E
List Name: LIST
Last changed: October 3, 2007

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